



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

**Date:** 4/21/14

Crystal Buchholz  
917 Farragut St  
Murray, IA 50174

**Complaint Description:** The Department received a complaint concerning potential smoking inside the residence.

**Rule Basis:** Findings considered in accordance to Rule(s) 110.5(1) "Smoking and use of tobacco products prohibited at all times in the home."

**Findings:** Spot check conducted on 4/18/14. Provider Crystal Buchholz reported that several in the household are smokers. She went on to state they thought smoking was permitted in the residence as long as it was not during childcare hours. Crystal admitted they have smoked upstairs in the residence area of the home during "off-hours". The main floor of the home is dedicated to childcare and where all of the childcare activities occur. No children were present during spot check, all of the windows in the childcare room were open, and evidence of smoking in the home was still obvious.

We reviewed policy on smoking and I offered suggestions for Crystal and her family to consider in regards to finding a solution that could keep them in compliance. The family has options for outside smoking with significant yard and deck space separate from outside play area.

**Resolution:** Following our policy review, Crystal understood their current arrangement for smoking is out of compliance with State guidelines. She has agreed to discontinue any smoking inside the residence period. Monitoring of this will continue with future spot checks.

Please contact me if you have any further questions.

Sincerely,

Earl Crow  
Child Development Home Compliance Checks  
DHS, Story County  
(515) 268-7106